

Parent & Carer Communication Policy - At a glance



At Danecourt, parent and home-school communication is vital to keep families informed about their child's experiences and development, particularly for children facing communication challenges, ensuring transparency and overcoming barriers together as home and school.

Meetings	Phone Calls	Emails	Dojo	Evidence for Learning
Face-to-face conversations build trusting relationships.	Calls handled by the school office, communication maintained by teachers regularly.	When lengthier communication is needed or information needs to be shared.	Daily communication/messaging service. For sharing quick snap shots of learning or to share brief updates.	Tracks and shares your child's progress regularly via the EFL Family App.
Target Setting	Social Media	My Child At School App	Who to Contact	Response Time
Danecourt holds annual reviews to track progress and set new targets collaboratively based on EHCP targets. Short term targets are shared with parents.	As a school, we use Twitter and Facebook to occasionally share information with the school and wider community.	An app that allows letters and newsletters to be sent from the School Office.	Parents should first contact the class teacher, then senior leadership if needed.	We aim to respond to any communication within three working days.